

Questions and Answers:

Bob Stauffer's talk

1. (Q) What are the ways to provide input as customers?
(A) There are ways [Sorry, I missed this part.]
2. (Q) Where are you in the process of evaluating existing KMS? How can others find out about the groups?
(A) Going to CIO community and talking to folks, treat like a commodity. [Did not get an answer for second question.]
3. (Q) How much are you working with the CPIC (?) group?
(A) Very tied to that group
4. (Q) What constitutes a major investment?
(A) [Sorry – Did not get the answer.]

Zack – IT security

[No comments recorded.]

Sue – Records Mgmt

1. (Q) This was supposed to be for encouraging conversations, does all this need to be archived?
(A) Should be thinking about how do I want have this info stored, will start tagging it, decision-making at the beginning and as you go through the life-cycle.
2. (Q) What are the retention schedules for info (some info should be saved longer than officially required)?
(A) Sue's following slides answered the question.
3. (Q) Concerned about data ownership, data in a secure environment is secure, are we going to give the "secure" ACI data to some archivist?
(A) May be a release of info in your schedule, may have to be scrubbed prior to release, criteria for how to deal with it program/project specific, make sure it's documented how the information will be dispositioned.
4. (Q) Why not develop in the database plans for dealing with info (right in the architecture)?
(A) Working to maybe make that happen (that's the goal).
5. (Q) Who is the GRC representative?

(A) Sue can confirm if Debbie Demiline.

6. [General comment] Tagging in PBMA, can talk with JPL team for info on how to do.

Jeff – SecureMeeting

1. (Q) If have an account for secure work group, does this count for SecureMeeting?

(A) Not yet, something working towards.

2. (Q) Does password have to be different?

(A) No, they can be the same.

3. (Q) Does the conductor have to invite everyone, can anyone else invite?

(A) No, just the conductor.

4. (Q) Can I create a distribution list?

(A) No, but can set-up a recurring meeting, where the invitees stay the same.

5. (Q) E-mail notification sent out?

(A) Yes.

6. (Q) How many times, when (for notification)?

(A) When meeting is created and a day before.

7. (Q) Can I invite others?

(A) Jeff will show.

8. (Q) Can this be used for nonsecure info?

(A) Really should use WebEx for nonsecure info.

9. [General comment] But it's not free – it's what NASA has decided.

10. (Q) If I don't have an account and you invite me, what happens?

(A) We should send a note telling them to go the PBMA website, SecureMeeting, and request a new user account. Average turnaround is less than half a day.

11. (Q) Can you be in more than 1 meeting at a time?

(A) No.

12. (Q) How long does the account last?

(A) Forever.

13. (Q) Who keeps the documents? Are they stored on the server?
[Sorry missed the answer to this.]

14. (Q) Can private chats be done?
(A) No.

Jeff – Secure Work group

1. (Q) Can I hide certain contact info from some of the membership?
(A) Yes.

2. (Q) How do you make the month view for calendar as the default view?
(A) Not possible at this time, but the request has been given to the developer.

3. (Q) Does chat have a whiteboard feature?
(A) No.

4. (Q) Is it possible to set up SecureMeeting using secure workgroup?
(A) Can't get to one from the other, but someone can keep both windows open to switch between the two.

5. [General comment] Can set up if members get update notifications or not.

6. [General comment] Working to create a federated account system.

7. (Q) Can there be a remember password, like Webtabs?
(A) That's a function of Internet Explorer, not Webtabs. We have disabled that feature from our system.

8. (Q) If you're importing from Excel, do you have to recreate the links?
(A) No.

9. (Q) Can you print your records from here? Any limit?
(A) Can print records individually. Will check how to show to set up views of data in database.

10. (Q) In the Discussion Forum, when for notification?
(A) It is set for immediately for subscriptions.

11. (Q) If restricted from a file, can you see it?
(A) Only if you've been given view access.

12. (Q) Can you have an affiliation (if secure), with a standard workgroup?
(A) The answer is no, it is only available for secure work groups.

13. (Q) Can a founder be changed?

(A) Yes. Can also change the access status of the membership. If it's an ACI group, must notify because of the data owner responsibility.

Lunch – Jay @ JPL

1. (Q) When passwords don't expire, is protection provided by other sources (computer's other passwords, other system passwords)?
[Did not have an answer to give him.]

Zach - Knowledge Registry

1. (Q) What about earlier versions of the data, checks & balances of the data, issues of self-definition (KSC has a good way to validate the content identified)?
(A) Not our job to verify content, don't see it as a problem. Also, there's the supervisor check.
2. (Q) What is the total number of people in the registry?
(A) The number growing, almost 200.
3. [General comment] Advance search feature coming.
4. (Q) Is the search feature just for the registry or for all of PBMA?
(A) The registry has an embedded search capability, but searching for all PBMA may come later.
5. (Q) Is there a search capability on the front page? Do people need an account?
(A) Search capability is on every page. No account is needed to search.
6. [General comment] Ability to search cross-communities, but only those you have access to – Zach had some additional info.

Harvey – Knowledge Sharing

[No comments recorded.]

Maria, Diana, Denise - Power User Discussions

1. (Q) For the meetings- did you type in the data or could you grab them from somewhere?
(A) Cut and pasted from e-mail.
2. (Q) Any problems with space?
(A) We avoided the problem by watching utilization and cleaning unnecessary items. Also made sub-groupings of the files to preserve info.

3. (Q) When first starting, did you give a lot of thought to structure or just start?
(A) Didn't give a lot of thought due to time crunch, but got lucky with it working well.
4. (Q) What didn't serve your purpose on database, and context of use?
(A) Database was a flat file, not a relational database.
5. (Q) Can you click on an icon and see who's in the group?
(A) Click on the person icon, the ones with check marks are the ones in the group.
6. (Q) What about the "logged on" status on the bottom of page?
(A) That person is a user of another group.
7. (Q) How do you get notification on the secure work group that a new person is requesting to join?
(A)
8. (Q) Like the idea of putting a lot of people together, to protect access. Is it hard to do?
(A)
9. (Q) Do invitations have expire time?
(A) Yes.

Paul Moylen, Rameous

1. (Q) Protection against downloading bad files?
(A) Will have to get the answer.
2. (Q) is there user content rating?
(A) It will be anonymous.
3. (Q) What about people swaying content to view?
(A) That may be an option, need to see use first.
4. (Q) Synchronization with PDAs, etc.?
(A) Completing a project with Best Buy, working with that device, expectation that PDAs will be standard, this feature will probably be coming.

Sue – Power User

1. (Q) Do you know of anything to help us that maintain so many passwords, a portal for a single access into everything else?

(A) PBMA is going to be the portal.

2. [General comment] Would be the single best thing to have done – single sign-on.

3. (Q) Can people go into discussions about files that are in the IRIS workgroup?

(A) Yes, Sue showed an example, talked about Ron M and how he will attach polls, discussion comments, etc., to documents posted for review and comments, can also do a related documents, etc.

4. (Q) What's the size of the IRIS group?

(A) Sue showed how much file space.

5. (Q) Is there a sunset function on the workgroups?

(A) PBMA checks periodically and if the users said go ahead, groups were removed. It is not an automated function (discussed about maybe doing it yearly).